

## General Sales Terms and Conditions

### 1. GENERAL

- a. These General Sales Terms and Conditions (Terms and Conditions) shall be the sole terms and conditions governing all offers and sales of goods (Products) manufactured, provided, or otherwise supplied by Alfrex, LLC (Seller) to a purchaser (Customer). All offers and sales of products are expressly conditioned on Customer's acceptance of these Terms and Conditions. Customer agrees that any of the following definitively constitute Customer's acceptance of these Terms and Conditions: Customer issues a written Purchase Order or other similar instructions to Seller for the delivery of any Products covered by any sales document to which these Terms and Conditions are either attached, included, or incorporated by reference, and made available to Customer by any communications medium including, but not limited to, quotations, price lists, proposals, email, faxes, references to website, brochures, color charts, samples, or Customer either accepts delivery of any such Products, installs any such Products, or pays for any such Products.
- b. The identity of Customer, the identity of the Products being purchased, the quantity of Products being purchased, the destination for delivery of the Products, and other material information concerning Customer's order shall be set forth in Customer's Purchase Order (Purchase Order) and provided to Seller. These Terms and Conditions are hereby incorporated into and made a part of each such Purchase Order.
- c. Seller's Terms and Conditions of sale and delivery also apply if Seller carries out delivery of any such Products to the Customer without express agreement in a signed writing to any general terms and conditions of the Customer conflicting with or deviating from Seller's Terms and Conditions. Seller's employees are not authorized to make additional or different oral agreements or provide oral promises that extend beyond the content of the written agreements.
- d. All product sales are final.

### 2. ACCEPTANCE OF ORDERS

- a. All orders are subject to approval and acceptance by a duly authorized representative of Seller. Upon the earlier of Seller's written acceptance of the Purchase Order or acceptance by Customer of Products furnished by Seller in response to such Purchase Order, the Purchase Order, the written acceptance, if any, and these Terms and Conditions and Seller's Confirmation of Order Form (Customer Acknowledgment), as applicable, shall be the complete and final agreement (Agreement) between Seller and Customer with respect to the purchase and sale of Products identified in the Purchase Order.
- b. Any pre-printed or form language appearing in Customer's Purchase Order or other communication from Customer that contains terms or conditions in addition to or inconsistent with these Terms and Conditions, shall not apply to the purchase of any Products by Customer or be used to waive, modify, vary, explain or supplement all or any part of these Terms and Conditions and are hereby objected to and rejected by Seller, unless expressly agreed upon in writing by Seller.
- c. Alfrex acceptance of any customers P.O. is strictly made upon customer acceptance to Seller's terms and conditions. It is Customer's obligation to either sign the sales agreement, send an electronic signature accepting the Agreement, or email a confirmation of acceptance of the Agreement, but Customer's acceptance of the product will constitute agreement to these terms whether Customer has signed a sales agreement or not.
- d. The acceptance of orders constitutes a complete and binding contract which cannot be modified or canceled without written consent of Seller, except that all orders are accepted subject to delays or cancelations due to strikes, fires or any other causes beyond the control of Seller. All orders are accepted subject to governmental regulation on material usage, whenever applicable.

### 3. PRODUCT

- a. Customer agrees and understands that due to inherent variations in manufacturing processes, production conditions, production locations, variability in paint production batches, and natural metal substrates, optically perceived variations in color, texture, tonality, and reflectivity may occur between production lots, widths, and product configurations. None of these constitute a reason for a claim by the Customer against Seller.
- b. Customer agrees to follow purchasing and installation guidelines to minimize the potential for optical differences as mentioned above.
- c. Customer agrees and understands that Product surface appearance may change during fabrication and installation typical of each product. Anodized metal may craze before, during, or after installation. This natural occurrence does not diminish the performance or value of the Products. Any such perceived optical variations within manufacturer's stated tolerances do not constitute a reason for a claim.
- d. Customer is solely responsible for proper selection and installation of Seller's Products.

### 4. PRICING

- a. All pricing and proposals are valid for a period within 30 days of the date of transmission to Customer ONLY, unless a specific expiration date is given, and is subject to change after 30 days without notice until a signed Purchase Order is received and acknowledged. Any delays in award due to changes or other causes beyond the control of Seller may require updated pricing.
- b. The prices contained in any quotation or price list by Seller are based on the conditions contained herein. In the event of a conflict between these Terms and Conditions and the contract documents, the terms of herein shall govern. Any conflicts between the contract documents and these Terms and Conditions should be reviewed by Customer and brought to the attention of the Seller for evaluation of potential cost impact before acceptance.
- c. The purchase price may not include such taxes, fees, and charges, and Seller reserves the right to separately invoice Customer for all applicable taxes, fees, and charges and Customer agrees that these amounts shall be immediately due and payable. Customer will not have the right of offset against the purchase price of any Products nor the right to back charge any agreement or sales document unless Seller has given its prior written consent.
- d. Seller and Customer agree that prices are based on market conditions on the date of any tendered proposal and acknowledge certain costs may experience unforeseen price escalations due to circumstances beyond the control of the Seller, including, but not limited to, fire, explosion, accidents, flood, or other act of God, labor trouble or shortage, act of or authorized by any government, inability to obtain suitable material, equipment, fuel, power, or transportation, or arising from contingencies, happenings, or causes beyond the control of the party affected that reasonably prevent timely performance or pricing under this Agreement. For shipments beyond ninety (90) days prices may be adjusted due to fluctuations in the price of raw materials or published price increases by other material suppliers. The recognized materials price increases shall be calculated by comparing prices in the month of the applicable Proposal to the month that precedes the month of shipment.

### 5. DELIVERY

- a. Seller will use reasonable efforts to meet communicated delivery dates as deemed approximate. Seller will not be responsible for any delays in filling the order nor liable for any losses or damages resulting from such delays as stated in section 5c of these Terms and Conditions.
- b. All orders will ship closed freight trailer unless otherwise directed by Customer.
- c. The standard freight terms for material shipments from Seller to Customer are F.O.B Origin (Freight on Board, location of shipment, freight prepaid and add). Title to the Products sold and assumption of all risk of loss from theft, casualty, or other causes transfers to Customer once Products have shipped from Seller.
- d. Orders should include complete shipping instructions. Seller reserves the right, for Customer's sole account, to ship as it deems advisable unless specific instructions are given.
- e. For Customer arranged pickups of Products, Customer is responsible for arranging for, freight, and insurance from Seller's location to Customer's destination.

- f. If freight shipments to the delivery location are included in this Proposal, then any shipments above the quantity stated shall be additionally paid by the Customer.
  - g. Some Products may be shipped and delivered DDP (Delivered Duty Paid) to Customer's facility at which time all risk of loss for Products passes to Customer upon delivery. All Products held by Seller as a result of Customer's inability or refusal to accept delivery will be held at Customer's risk, cost, and expense. Customer assumes all obligations and risks of an absolute owner and agrees to indemnify and hold harmless Seller from any loss or damage or claim for loss or damage to persons or properties caused by reasons of the use or possession of the Products. Title to the Products will pass to Customer upon Seller's receipt of payment of invoices for the Products.
  - h. Customer hereby grants a priority lien on the Products and the proceeds until all obligations of Customer to Seller are paid in full. Upon the failure of Customer to pay the purchase price for any Products when due, or to perform any of Customer's obligations under these Terms and Conditions, Seller will have all rights and remedies under the Uniform Commercial Code of the State of Georgia and any other applicable law.
6. INSPECTION AND CLAIMS
- a. The Customer is responsible for inspecting Products immediately upon delivery and notifying Seller in writing of any damaged or defective Products within 72 hours.
  - b. The Customer is responsible to file and process all freight claims for materials damaged during shipment from Seller to the delivery location. It is recommended that all deliveries should be inspected and documented with photographs by the Customer for damaged materials before accepting shipment.
  - c. Claims for damages resulting from delays or use of defective materials will not be honored.
  - d. If Seller determines that the Products are defective, Customer's sole remedy is that Seller will, in its sole discretion, repair or replace the Products or credit Customer for the purchase price of the Products. Customer agrees that installation of any such Products or failure to notify constitutes acceptance.
7. PAYMENT
- a. Seller stated payment terms are Net 30 days, unless customer has approved terms in advance. Early payment discounts are available. Customer's credit status shall be cause for delay or cessation of deliveries. Credit status is solely determined by Seller.
  - b. If Customer fails to make any payment when due, then (i) interest accrues at the lower of 1.5% per month and the maximum amount allowed by applicable law from the date the payment was due until Seller receives payment in full, (ii) Customer shall pay Seller's attorneys' fees and other costs of collection of any past due amounts, and (iii) Seller may, in its sole discretion, take any of the following actions: suspend performance with respect to Customer or any Customer-affiliate; terminate for default any outstanding sales or accepted proposals; require Customer to pay the full price on any outstanding payment; and take any other actions or pursue any other remedies under applicable law. Seller's failing to charge interest on late payments or to exercise Seller's right to suspend performance is not a waiver of any legal or equitable remedies.
  - c. Customer agrees that Seller will not accept any offsets to the project price including back charges, hold backs, set offs, unilateral price adjustments, liquidated damages, consequential damages, overtime charges, or any other penalties imposed by the Customer or any other party unless specifically agreed to in writing by the CEO of Seller.
  - d. Customer agrees to make final payment before Seller will release warranties and unconditional lien waivers.
  - e. Customer accepts that Seller will not accept Retention.
  - f. Either Seller or Customer may terminate this Agreement upon seven (7) days written notice to the other party. In such event, the Customer agrees to pay for all ordered materials. In the event the Customer terminates this Agreement, the Customer shall additionally pay Seller a 10% cancellation fee.
  - g. If Customer fails to pay any amount due to Seller when due, fails to observe or perform any of its other obligations under these Terms and Conditions, takes any action that in Seller's opinion adversely affects the name, reputation, or goodwill of Seller or its Products, or becomes insolvent, is adjudicated as bankrupt, voluntarily files or permits the filing of a petition in bankruptcy, makes an assignment for the benefit of creditors, seeks any

similar relief under any bankruptcy laws or related statutes, or a receiver is appointed for its assets, then, at Seller's sole option, all sums due or to become due from Customer to Seller will become immediately due and payable, and concurrently, Seller may terminate any existing order between the Parties in whole or in part, defer shipment or delivery of any Products, sell any part of any undelivered Products, and exercise any other remedies available to Seller under applicable law.

### 8. WARRANTIES

- a. Seller warrants that its Products shall be free from material defect in materials and workmanship for a period of one (1) year from the date of substantial completion of the project, provided however, that the limited warranty period shall begin in no event later than six (6) months from the date of shipment by Seller.
  - b. This limited warranty is for material replacement only and under no circumstances will Seller be held liable for any installation, fabrication, labor costs, sundry materials, or any incidental, special, punitive, or consequential damages and shall not be responsible for the installation or maintenance of the Customer's panels.
  - c. Seller limited warranty does not cover material that has been subject to abuse, alteration, improper storage, neglect, or damage caused by others, or any abnormal use or abuse, whether intentional or accidental. All notices of issues with Seller material must be submitted in writing to Seller within 30 days of discovering of possible issues.
  - d. No warranty will have force or effect until Seller receives payment in full for the delivered Products.
  - e. Except as expressly warranted by Seller in its written warranty applicable to the Products, SELLER MAKES NO OTHER EXPRESS WARRANTIES AND DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, WITH RESPECT TO ANY OF THE PRODUCTS. Customer agrees to assume all risks and liability for the Products, whether used individually or in combination with other materials or goods.
  - f. Seller is not liable for any third-party design, engineering, or installation services or products, including, without limitation, any building wall system into which the Products are incorporated. SELLER SHALL HAVE NO LIABILITY TO CUSTOMER (OR ANY PERSON OR ENTITY CLAIMING THROUGH CUSTOMER) FOR LOST PROFITS, FOR LOSS OF REVENUE, OR FOR INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES. CLAIMS FOR LOST PROFITS, FOR LOSS OF REVENUE, OR FOR INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES ARE HEREBY WAIVED BY CUSTOMER. Notwithstanding anything to the contrary contained herein, any written warranty separately issued by Seller for the Products shall be incorporated herein as if a part of the terms hereof.
  - g. MAXIMUM LIABILITY OF SELLER WILL NOT EXCEED THE VALUE OF PHYSICAL PRODUCT MATERIALS EXCEPT AS OUTLINED IN PRODUCT SPECIFIC PRODUCT WARRANTY. IN NO EVENT WILL SELLER BE LIABLE TO CUSTOMER, CUSTOMER'S CONTRACTORS, CUSTOMERS OR ANY OTHER PERSON OR ENTITY FOR THE COST OF SUBSTITUTE GOODS OR SERVICES.
9. INDEMNITY: Except if a claim arises from the sole negligence of Seller, Customer shall indemnify, defend and hold harmless Seller, its officers, directors, employees and agents from any and all claims, actions, suits, damages, liabilities, costs, obligations, and expenses (including, for example, attorneys' fees, consultants' fees, and expert witnesses' fees) arising from or relating to (i) selection, application, use or incorporation of Products, (ii) processing or modifying Products (iii) violation, misappropriation, or infringement of any patent, trademark, copyright or other intellectual property rights of any person or entity related to compliance with Customer's design, specifications or instructions, (iv) Product use exceeding Seller's specifications, (v) any breach of warranty or misrepresentation (express or implied) made by Customer, its employees or agents, and (vi) any violation of law or regulation by, intentional or negligent act of, or unauthorized representation by Customer, its employees or agents, in their marketing activities, sales, distribution or handling of Products. At Seller's request, Customer shall defend Seller, at Customer's expense, against any claim made against Seller, except if such claim arises from the sole negligence of Seller.

10. **FORCE MAJEURE:** Seller will not be liable for any delay or failure in performance of any order, in the delivery or shipment of any Products or for any damages or losses suffered by Customer or any third party which are caused by, or in any manner arises from, directly or indirectly, in whole or in part, including, but not limited to, an act of God, a governmental act, order or regulation, a domestic or international problem such as a riot, war, act of terrorism or insurrection, strike, fire, flood, earthquake, explosion, lockout or embargo, or any criminal activities of third parties, delays or interruptions in transportation, or any other causes beyond Seller's control. Upon any such delay or failure Seller may, in its sole discretion and without any liability to Customer, delay the performance of, partially perform, or cancel any affected order in whole or in part.
11. **GOVERNING LAW, DISPUTE RESOLUTION**
- a. At Seller's sole election, any claim or dispute arising out of or in connection with the Products shall be subject first to mediation and then, at Seller's sole election either to 1) arbitration under the Construction Industry Rules of the American Arbitration Association or 2) litigation as provided below. In the instance of such election, Customer agrees that its arbitration may be consolidated with any other arbitration in which Seller is or could be involved arising from the Products or sale thereof, at Seller's sole election. Unless decided otherwise by Seller, the venue for any arbitration shall be in the Atlanta, Georgia offices of the American Arbitration Association and Customer consents to venue in that forum.
  - b. In the event Seller does not elect to arbitrate, Customer agrees (i) to submit irrevocably and unconditionally to the exclusive jurisdiction of the state and federal courts located in the state of Georgia to resolve any disputes relating to this Agreement and (ii) to waive any right to move or to dismiss or to transfer any such action brought in such court on the basis of any objection to personal jurisdiction, venue, or forum non conveniens.
  - c. The prevailing party in either dispute resolution forum shall be entitled to recovery from the other of its reasonable attorneys' fees and costs (including all cost of the arbitration, if arbitrated).
  - d. If Seller becomes involved in dispute resolution processes with other parties related to the sale of the Products that involve Customer's work or knowledge, Customer agrees, at no charge other than reasonable copying costs and travel costs, to provide all documentation and truthful testimony requested by Seller to be provided.
  - e. This agreement shall be construed under and any claims thereto shall be decided under the laws of the State of Georgia.
12. **SUCCESSORS AND ASSIGNS; SEVERABILITY:** These Terms and Conditions will be binding upon the Seller and Customer and their respective successors and assigns; provided, however, that Customer may not assign or otherwise transfer (whether by operation of law or otherwise) any of Customer's rights or obligations hereunder without Seller's prior written consent, which consent may be withheld in Seller's sole discretion. If any provision of these Terms and Conditions is held by a court of competent jurisdiction to be unenforceable, the remaining provisions of these Terms and Conditions will remain in full force and effect.
13. **COSTS AND EXPENSES:** Customer will be responsible for all costs and expenses, including reasonable attorneys' fees and disbursements, incurred by Seller in enforcing any term or condition herein and Customer will indemnify and promptly reimburse Seller for such costs and expenses.